

Cancellation & Refund Policy

Essential Life Mastery

At Essential Life Mastery, your time and commitment to your personal growth and well-being are valued. Each appointment is thoughtfully reserved to provide you with a personalized experience.

Cancellation & Rescheduling Policy

We kindly request a minimum of **24 hours' notice** for all appointment cancellations or rescheduling requests.

- **24 hours or more notice:** You may cancel or reschedule your appointment without a cancellation penalty. Any refund will be issued minus the original payment processing fees.
- **Less than 24 hours' notice:** A cancellation fee equal to **50% of the scheduled service price, plus applicable payment processing fees**, will be retained. The remaining balance will be refunded.
- **No-shows:** Clients who fail to attend a scheduled appointment without prior notice will be subject to the same 50% cancellation fee, plus applicable payment processing fees.

Refund Policy

Refunds for eligible cancellations will be issued to the original payment method, less any applicable cancellation charges and nonrefundable payment processing fees.

Once a session or service has been provided, all payments are final and nonrefundable.

Refund processing times may vary depending on your financial institution and payment provider.

Acknowledgment

By scheduling an appointment or submitting payment to Essential Life Mastery, you acknowledge and agree to the terms of this Cancellation & Refund Policy.

Thank you for honoring the time, energy, and commitment dedicated to your healing and personal transformation.

Melissa Ferreira

Essential Life Mastery

Connect to Your Soul to "Live A Soul~Led Life"

www.essentiallifemastery.com